

INFORMATION FOR PARENTS

ON ARRIVAL To ensure there are no delays at the doors, we kindly ask that **E tickets are printed and ready when reaching the door or downloaded prior to arriving** and ready to display on screens.

BAG POLICY The venue encourages customers to **avoid bringing a bag where possible**, if you require a bag please ensure it meets the bag policy [Resorts World Arena Bag Policy](#)

CONCERT TIMES Venue doors open at **6pm**. Concerts starts **7pm** and finishes **8.45pm**. Please arrive in good time for increased entrance security.

TICKETS If you require any further [tickets](#) (subject to availability).

PARKING We recommend that you pre-pay for your [parking](#) to assist the exit procedure.

MERCHANDISE Programmes are available to purchase on the night. Your school will be listed in the programme. Other merchandise can be purchased at the arena stands. A [video download of the concert](#) will be available to purchase after the concert, details will be available on the YV website.

VENUE FOOD AND BEVERAGE OUTLETS The venue operates a cashless payment system at its food and beverage stands.

VIDEO CAMERAS Video equipment and SLR cameras with removable large lenses are strictly prohibited in the arena. Please bring binoculars so you can spot your child in the choir.

END OF SHOW Please make your way to the exits as soon as the concert has finished.

POST CONCERT - CHOIR CHILD COLLECTION

Collecting your child from school:

We highly recommend you meet your child back at their school, this is the safest option and will avoid a long wait at the end of the concert.

Collecting your child from the arena:

If you are collecting your child from the arena after the concert has finished you must have permission of the teacher in charge.

Parents are asked to leave via the **Lakeside Bar** door leading onto Pendigo Way. The concourse areas must be clear before any choir is dismissed so please leave as soon as you can.

- After exiting the building – walk **North** along **Pendigo Way** to the **CHILD COLLECTION POINT** as shown on the map opposite.

Security will be waiting to assist you.

Please follow their instructions. **For information about the concert visit: youngvoices.co.uk**

